

Sanction of the competent authority is hereby conveyed for incurring an expenditure of amount as under towards the cost of Purchase order/Contract placed on the Seller for Supply of Goods/Services as per the contract for making payment to the Seller subject to deduction of TDS as applicable:

Organisation Details	Buyer Details
<p>Type: Central Autonomous</p> <p>Ministry: Ministry of Health and Family Welfare</p> <p>Department: Department of Health and Family Welfare</p> <p>Organisation Name: North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS)</p> <p>Office Name: Neigrihms, Shillong</p>	<p>C-07/2022-23</p> <p>Name: Harendra Dey</p> <p>Designation: Stores and Procurement Officer</p> <p>Email ID: harendra.dey@nic.in</p> <p>GSTIN: N</p> <p>Address: P.O. NEIGRIHMS, Mawdiangdiang, Shillong EAST KHASI HILLS MEGHALAYA - 793018</p>

Financial Approval Detail
<p>C-717(A)/2023-24, C-717(B)/2023-24, dt: 2/8/2023</p> <p>Designation of official providing Administration approval: Director, F.No.NEIGR/S&amp;P/C-07/2022-23, Buy Back Of Rs 594721.5 of existing systems processing the requirement of SITC of CSSD Equipment (Sterilizer, Washer and Drying cabinets, Gauge cutter) on turnkey basis against buy back of old, existing obsolete</p> <p>IFD Concurrence / Competent Authority (HOD / Head of Office) Approval Required? YES</p> <p>Budget availability YES</p> <p>Designation of official providing Financial approval: DDA &amp; DFA, Approved Agenda C-3-68 PC CDN-C-717-23-24 DATED: 2.8.23 on buy back</p>

Seller Details
<p>Company Name: GRAVITY HEALTHCARE PRIVATE LIMITED</p> <p>Email ID: vivekchawlain@gmail.com</p> <p>Address: GRAVITY HEALTHCARE PRIVATE LIMITED DELHI DELHI - 110052</p>

Product Details

#	Item Description	Model	Ordered Quantity	Unit	Price per Unit inclusive of all Duties and Taxes (in INR)	Total Price (inclusive of all Duties and Taxes (in INR))
1	CSSD Equipments	CSSD Equipments	1	set	21450000.0	21450000.0
2	ICT charges for CSSD Equipments	ICT	1	pieces	2145000.0	2145000.0
Total Order Value (in INR)						23595000.0

Consignee Details

S.No	Consignee	Item	Lot No.	Quantity	Delivery Start After	Delivery To Be Completed By
1	Khrawkupar Jithod Katrai con18.neigrihms.m@gmail.com P.O. NEIGRIHMS, Mawdiangdiang, Shillong EAST KHASI HILLS MEGHALAYA - 793018	CSSD Equipments	-	1	18-Aug-2023	16-Dec-2023
		ICT charges for CSSD Equipments			18-Aug-2023	17-Sep-2023

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## Contract | अनुबंध



Contract No | अनुबंध क्रमांक: GEMC-511687743557364

Generated Date | अनुबंध तिथि: 18-Aug-2023

Bid/RA/PBP No. | बोली/आरए/पीबीपी संख्या: GEM/2023/B/3333052

## Organisation Details | संगठन विवरण

Type | प्रकृति: Central Autonomous  
Ministry | मंत्रालय: Ministry of Health and Family Welfare  
Department | विभाग: Department of Health and Family Welfare  
Organisation Name | संगठन का नाम: North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS)  
Office Zone | कार्यालय क्षेत्र: Neigrihms, Shillong

## Buyer Details | खरीदार विवरण

Designation | पद: Stores and Procurment Officer  
Contact No. | संपर्क नंबर: 0364-2539032-213  
Email ID | ईमेल आईडी: harendra.dey@nic.in  
GSTIN | जीएसटीआईएन: N  
Address | पता: P.O. NEIGRIHMS, Mawdiangdiang, Shillong, EAST KHASI HILLS, MEGHALAYA-793018, India

## Financial Approval Detail | वित्तीय स्वीकृति विवरण

IFD  
Concurrence | Yes  
आईएफडी सहमति  
Designation of Administrative Approval | प्रशासनिक अनुमोदन का पदनाम: Director, F.No.NEIGR/S&P/C-07/2022-23, Buy Back Of Rs 594721.5 of existing systems processing the requirement of SITC of CSSD Equipment (Sterilizer, Washer and Drying cabinets, Gauge cutter) on turnkey basis against buy back of old, existing obsolete  
Designation of Financial Approval | वित्तीय अनुमोदन का पदनाम: DDA & DFA, Approved Agenda C-3-68 PC CDN-C-717-23-24 DATED: 2.8.23 on buy back

## Paying Authority Details | भुगतान प्राधिकरण विवरण

Role: PAO  
Payment Mode | भुगतान का तरीका: Offline  
Designation | पद: A Accounts officer  
Email ID | ईमेल आईडी: accounts.neigrihms@nic.in  
GSTIN | जीएसटीआईएन: N  
Address | पता: P.O. NEIGRIHMS, Mawdiangdiang, Shillong, KHASI HILLS EAST, MEGHALAYA-793018, India

## Seller Details | विक्रेता विवरण

GeM Seller ID | जेम विक्रेता आईडी: 28D1180000553325  
Company Name | कंपनी का नाम: GRAVITY HEALTHCARE PRIVATE LIMITED  
Contact No. | संपर्क नंबर: 09350425626  
Email ID | ईमेल आईडी: vivekchawlain@gmail.com  
Address | पता: A-52, ASHOK VIHAR-III, DELHI, DELHI-110052, -  
MSME verified | एमएसएमई सत्यापित: No  
MSME Registration number | एमएसएमई पंजीकरण संख्या: UDYAM-DL-06-0009382  
MSE Social Category | एमएसई सामाजिक श्रेणी: General  
MSE Gender | एमएसई लिंग श्रेणी: Male  
GSTIN | जीएसटीआईएन: 07AACCG7348E1ZN

\*GST / Tax invoice to be raised in the name of | जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा - Buyer

Delivery Instructions | वितरण निर्देश: PROCESSING OF UP DATED CSSD SET UP WITH SITC OF CSSD EQUIPMENT AGAINST BUY BACK OF OLD

## Product Details | उत्पाद विवरण

#	Item Description   आइटम विवरण	Ordered Quantity   आइटम विवरण	Unit   इकाई	Unit Price (INR)   इकाई मूल्य (INR)	Tax Bifurcation (INR)   कर विभाजन (INR)	Price (Inclusive of all Duties and Taxes in INR)   मूल्य (INR में सभी शुल्क और कर सहित)
1	Product Name   उत्पाद का नाम: CSSD Equipments Brand   ब्रांड: NA Brand Type   ब्रांड प्रकार: Unbranded Catalogue Status   कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As   कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant   श्रेणी का नाम और चतुर्थांश: CSSD Equipments (Q3) Model   मॉडल: CSSD Equipments HSN Code   एचएसएन कोड: HSN not specified by seller	1	set	21,450,000	GST   जीएसटी (0%) : 0 GST Cess 1   जीएसटी उपकर 1 (0%) : 0 GST Cess 2   जीएसटी उपकर 2 (0 per accounting unit) : 0 Input Tax Credit (ITC) on GST   जीएसटी पर इनपुट टैक्स क्रेडिट (आईटीसी) : - ITC on GST Cess 1   जीएसटी उपकर पर आईटीसी 1 : - ITC on GST Cess 2   जीएसटी उपकर पर आईटीसी 2 : -	21,450,000
	Product Name   उत्पाद का नाम: ICT charges for CSSD Equipments Brand   ब्रांड: NA Brand Type   ब्रांड प्रकार: Unbranded				GST   जीएसटी (0%) : 0 GST Cess 1   जीएसटी उपकर 1 (0%) : 0	

2	<b>Catalogue Status   कैटलॉग की स्थिति:</b> Catalogue not verified by OEM <b>Selling As   कैसे बेचा जा रहा है:</b> Reseller not verified by OEM <b>Category Name &amp; Quadrant   श्रेणी का नाम और चतुर्थांश:</b> Addon Services for bid (Q3) <b>Model   मॉडल:</b> ICT <b>HSN Code   एचएसएन कोड:</b> HSN not specified by seller	1	pieces	2,145,000	<b>GST Cess 2   जीएसटी उपकर 2 (0 per accounting unit):</b> 0 <b>Input Tax Credit (ITC) on GST   जीएसटी पर इनपुट टैक्स क्रेडिट (आईटीसी):</b> - <b>ITC on GST Cess 1   जीएसटी उपकर पर आईटीसी 1:</b> - <b>ITC on GST Cess 2   जीएसटी उपकर पर आईटीसी 2:</b> -	2,145,000
Total Order Value   कुल ऑर्डर मूल्य (In INR)						23,595,000
<b>Consignee Detail   परेषिती विवरण</b>						
S.No   क्र.सं.	Consignee   परेषिती	Item   वस्तु	Lot No.   लॉट नंबर	Quantity   मात्रा	Delivery Start After   दिनांक के बाद डिलीवरी शुरू करना है	Delivery To Be Completed By   वितरण पूरा कब तक करना है
1	Designation   पद: - Email ID   ईमेल आईडी: con18.neighrims.ml@gembuyer.in Contact   संपर्क: 0364-2538044- GSTIN   जीएसटीआईएन: - Address   पता: P.O. NEIGRIHMS, Mawdlangdlang, Shillong, EAST KHASI HILLS, MEGHALAYA-793018, India	CSSD Equipments	-	1	18-Aug-2023	16-Dec-2023
<b>Product Specification for CSSD Equipments</b>						
Specification   विनिर्देश		Sub-Spec   उप-विनिर्देश		Value   मूल्य		
Custom Specification		Custom Specification		Yes		
<b>Comprehensive maintenance charges for   व्यापक रखरखाव के लिए शुल्क CSSD Equipments</b>						
Service Year   सेवा वर्ष		CMC Percentage   सीएमसी प्रतिशत		Tax Bifurcation   कर द्विभाजन		
CMC charges for 1 st year after warranty period in % of cost of equipment		4%		GST   जीएसटी: 0% GST Cess 1   जीएसटी उपकर 1: 0% Input Tax Credit (ITC) on GST   जीएसटी पर इनपुट टैक्स क्रेडिट (आईटीसी): - ITC on GST Cess 1   जीएसटी उपकर पर आईटीसी 1: -		
CMC charges for 2 nd year after warranty period in % of cost of equipment		4%				
CMC charges for 3 rd year after warranty period in % of cost of equipment		4%				
CMC charges for 4 th year after warranty period in % of cost of equipment		4%				
CMC charges for 5 th year after warranty period in % of cost of equipment		4%				
<b>Installation Commissioning and Testing (ICT) details for the above item   उपरोक्त मद के लिए स्थापना कमीशनिंग और परीक्षण (आईसीटी) विवरण::</b>						
% of Product Cost Payable on Product Delivery		90 %				
Min Cost Allocation for ICT as a % of product cost		10 %				
Number of days allowed for ICT after site readiness communication to seller		30 Days				
<b>Seller Specification Document   विक्रेता विशिष्टता दस्तावेज़:</b>						
1. Specification Document 1		<a href="mkp.gem.gov.in/catalog_data/catalog_support_document/84/51/878/CatalogAttrs/SpecificationDocument/2023/4/13/2023_04_13_10_39_52_neighrims-tender_2023-04-13-10-39-54_fd98da6440315745d1430ec8a5493032.pdf">mkp.gem.gov.in/catalog_data/catalog_support_document/84/51/878/CatalogAttrs/SpecificationDocument/2023/4/13/2023_04_13_10_39_52_neighrims-tender_2023-04-13-10-39-54_fd98da6440315745d1430ec8a5493032.pdf</a>				
<b>Buyer Specification Document   खरीदार विशिष्टता दस्तावेज़:</b>						
1. Specification Document		<a href="mkp.gem.gov.in/catalog_data/catalog_support_document/buyer_documents/52738/54/78/703/CatalogAttrs/SpecificationDocument/2023/4/5/spects-for-cssd-equipments_2023-04-05-17-37-05_f3cd7b61ad7e392e7f8f2029681a763b.pdf">mkp.gem.gov.in/catalog_data/catalog_support_document/buyer_documents/52738/54/78/703/CatalogAttrs/SpecificationDocument/2023/4/5/spects-for-cssd-equipments_2023-04-05-17-37-05_f3cd7b61ad7e392e7f8f2029681a763b.pdf</a>				
<b>Corrigendum   सुद्धिपत्र</b>						
1. GeM-Bidding-Corr-4643747-1.pdf : <a href="#">click here</a>   यहाँ क्लिक करें 2. GeM-Bidding-Corr-4643747-2.pdf : <a href="#">click here</a>   यहाँ क्लिक करें 3. Extended Upto   तक बढ़ाया गया: 2023-05-05 14:00:00 4. Extended Upto   तक बढ़ाया गया: 2023-05-08 14:00:00						

5. GeM-Bidding-Corr-4643747-7.pdf : [click here](#) | यहाँ क्लिक करें  
6. Extended Upto | तक बढ़ाया गया : 2023-05-15 14:00:00  
7. GeM-Bidding-Corr-4643747-10.pdf : [click here](#) | यहाँ क्लिक करें  
8. Extended Upto | तक बढ़ाया गया : 2023-05-22 14:00:00  
9. Extended Upto | तक बढ़ाया गया : 2023-05-25 14:00:00

### Additional Clauses for CMC | सीएमसी के लिए अतिरिक्त खंड

- CMC shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, after satisfactory completion of Warranty. During the CMC period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months or as per user requirement. Cost of consumables shall not be included in CMC. Further there will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.
- CMC charges to be indicated as percentage of cost of equipment quoted for each year after the warranty period.
- GST shall be included in the CMC Charges quoted.
- Cost of CMC will be added for Ranking/Evaluation purpose with depreciation formula. A 10% discounting rate per year shall be applied on CMC Charges for price evaluation on Net Present Value.
- The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user.
- While creating a bid or RA, buyers shall indicate whether CMC is required against Yes/No\* options. If CMC Charges are included, an option for number of years for CMC required after the warranty period shall be available. Under this option up to 10 years can be chosen for CMC charges beyond warranty period.
- In case the bid has a provision for CMC, the warranty of the product will also be deemed to have been converted into Comprehensive warranty including preventive maintenance and calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, during the Warranty Period also. Sellers are therefore advised to include the cost of Comprehensive Warranty including spares (excluding consumables) also in product Cost.
- The CMC functionality shall be available in bid only and no direct RA shall be applicable. In case of bid to R/A decrement rules shall be applicable on total price inclusive of CMC charges. Bunching of products shall not be available while creating bids with CMC charges.

8.1. Buyer shall indicate number of years of warranty by selecting different options available in the field depending on warranty parameter applicable in category parameters for the equipment. No. of years of warranty indicated here shall supersede the warranty period indicated elsewhere in bid or product specifications. The Seller while participating in Bid/RA will get fields to indicate CMC charges as percentage depending on number of years of CMC selected by Buyer. The following shall be applicable, if 5 year CMC selected:

- CMC charges for 1st year after warranty period- Percentage to be Indicated- A1
- CMC charges for 2nd year after warranty period- Percentage to be Indicated- A2
- CMC charges for 3rd year after warranty period - Percentage to be Indicated- A3
- CMC charges for 4th year after warranty period - Percentage to be Indicated- A4
- CMC charges for 5th year after warranty period - Percentage to be Indicated- A5

Similarly, A6 to A10 are to be indicated for 6th to 10th year of CMC if applicable.

8.2. The calculation of CMC Charges shall take into account the number of years of warranty and duration of CMC as specified while creating bid.

8.3. In the price evaluation, the system shall provide function to calculate the cost of each equipment by formula indicated below including CMC and then show the inter-se-ranking of the bidders. The following are the variables

- (i) Number of years for which CMC required.
- (ii) Number of years of product warranty

The formula for calculating total cost including CMC charges shall be as under:

Total Cost for evaluation=

$C + C * \{(A1/100)/(1.10^n) + (A2/100)/(1.10^{n+1}) + (A3/100)/(1.10^{n+2}) + (A4/100)/(1.10^{n+3}) + (A5/100)/(1.10^{n+4})\}$  and so on

C - Cost for equipment quoted and n shall be number of years of product warranty specified.

If 2 year warranty specified, n shall be 2 and if 5 year warranty specified, n shall be 5. A1, A2, A3, A4 & A5 shall depend on how many years CMC selected. For 3 year CMC, only A1, A2 and A3 factors are to be taken into account and A4 and A5 will not be applicable.

8.4. CMC charges offered for each subsequent year should be same or higher than preceding year.

8.5. The CMC charges shall be offered within range of 3 to 10% of cost of equipment.

9. Since CMC charges are to be paid only later for each year during CMC period, applicable performance guarantee amount after placement of contract shall be based on the cost of equipment excluding the cost of CMC Charges.

10. Performance bank guarantee applicable for CMC is to be submitted at start of the CMC and shall be applicable between 2.5% to 5% as specified in bid on total CMC Charges. The PBG submitted after award of contract shall be released only after new PBG for the CMC period is submitted and accepted by buyer/consignee after due verification. Bank guarantee for CMC is to remain valid till completion of CMC period plus one year. The bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide services for the CMC contract after expiry of warranty period then PBG of equipment shall be forfeited.

11. In case of splitting of order quantity, equipment cost and CMC charges offered by L1 bidder shall be matched by higher quoting eligible bidders on one-to-one basis. The equipment cost and CMC charges (year to year) shall be matched individually.

12. The CMC Contract shall be an offline contract to be handled by buyer. The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user and scope of CMC will be as per para 1 above.

### ePBG Detail | ईपीबीजी विवरण

Advisory Bank | सलाहकार बैंक :

Bank Of Baroda

ePBG Percentage(%) | ईपीबीजी प्रतिशत (%) :

3.00

The bidder shall furnish ePBG as applicable as per bid's terms and conditions | बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा

### General Clauses w.r.t RCM/FCM | आरसीएम/एफसीएम के संबंध में सामान्य खंड

- Where ever RCM is applicable, for sellers (Regular GST registered seller who opted out of FCM as per notifications of GST like GTA, unregistered seller), Buyer have liability of paying the GST and GST cess to the government on the specified rate mentioned by them in this contract. Seller will invoice buyer with Zero GST and GST cess.
- For Registered sellers as per FCM, rates will be inclusive of prescribed rate of GST and GST cess. ITC available to buyer as shown in the bid document have been applied while evaluating the bids. Seller has liability of paying the GST and GST cess to the govt and same will be charged from buyer while invoice.
- For Registered sellers who opted for RCM while quoting for specified category under section 9(3) like GTA rates will be exclusive of GST and GST cess. GST and GST cess as indicated by the buyer in the bid document payment of GST and GST Cess will be the liability of buyer.
- For Unregistered sellers Liability of payment of GST and GST cess is in Buyers scope. GST and GST cess as indicated by the buyer in the bid document will be the liability of

buyer . Unregistered seller will invoice buyer with zero GST and Zero GST cess.

5. For sellers under Composition Scheme: There is no liability of payment of GST and GST cess in Buyers cope. Seller will invoice Zero GST and GST cess in the invoice to buyer.

## Terms and Conditions | नियम और शर्तें

### 1. General Terms and Conditions-

1.1 This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.

1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

### 2. Buyer Added Bid Specific Terms and Conditions-

2.1 *Buyer Added Bid Specific ATC:*

Buyer Added text based ATC clauses

File no:- NEIGR/S&P/C-07/22-23

agenda -C-7/64 of 64 th pc

#### (A) Scope of work & Document details

**1** Following mandatory documents must be attached in the bid document as specified, failing which bid will be treated as " Non-Responsive"

**2** The bidder must quote the price of per year CMC from 6 th to 10th year in the "financial document" & the value should not be more than 5% of the total bid per year .

**1**

**2** Documents with regard to Details compliance statement to be attached At "Additional Doc 2(Requested in ATC)"

**3** Documents with regard to Original Literature, Product catalogue ,Technical datasheet from the firm/O.E.M with Highlighting as per the technical specification must attach At "Additional Doc 3(Requested in ATC)"

**4** Documents with regard to list of Offering/Quoted items mentioning make, model & quantity of each items must be "Additional Doc 4(Requested in ATC)"

**5** Component wise pricing must be submitted in the "Financial Document" .

Sl no	Details with QTY
1	Steam Sterilizer (12 Stu) - 1 unit
2	Steam Sterilizer (8 Stu) -1 unit
3	Washer disinfectant minimum 12DIN or more with accessories- 2units
4	Drying cabinet -1 unit
5	Gauze cutting machine-1 unit

#### **B** Warranty and Maintenance

**1** Warranty for 5 years including Spares & service for all the items supplied in this particular tender including third-party items and turnkey works and UPS With Battery .

**2** Mandatory 2 PMs / Year with unlimited breakdown calls has to be attended by the

Bidder/manufacturer throughout the warranty & CMC period at site,i.e. NEIGRIHMS, SHILLONG.

**3** Duly signed Mandatory PM reports has to be submitted periodically, failing which necessary action will be initiated as per term& condition of the tender.

Johny Dm [Signature] (R)

[Signature]

C	Scope of work
1	The bidder has to mandatorily quote for all the items /stores mentioned in the Technical Specification & Scope of Work ,failing which bid will be treated as" Non-Responsive"
D	E-bidder have to adhere to Government of India, Ministry of Finance, PPD division Public procurement order OM F.No.6/18/2019-PPD dated 23rd July,2020 inserting Rule 144(Xi)in GFR 2017 ,No 1 dated: 23/7/2020 and subsequent Orders No 2 & 3 or as amended from time to time , failing which the bids shall be treated as non-responsive.

Sl. No.	Description of Stores Make	Qty.	Minimum Reserve Declared Value
1.	CSSD Equipments(Steam Steriliser -MMM,& Yarco equipments,Drying cabinet -Yarco,Gauge Cutting Machine-Yarco,UV Storage -)	01 Set	Rs 1438807.37(Rs.844085.87+Rs. 594721.5)
<b>Note:</b> - The price offered in the e-price bid /BOQ shall be considered as <u>inclusive of the buy back value.</u> - The buy back value of the system /assets should <u>also be indicated in the AT C-1 &amp; financial Document as percentage of the offered FOB /Basic Cost of the system /assets</u> in order to arrive at Book /Reserve value for the record of the Institute. - The buy back value should essentially cover the Minimum Reserve Declared Value. - <u>The Institute reserve the right to trade or not to trade</u> the old existing machines offered while purchasing a new one.			

### (B). Qualification Criteria

1. Supply, installation, Testing, Commissioning of SITC of CSSD Equipments on a turnkey basis at NEIGRIHMS, Shillong.

2. Yearly business turnover of Rs. 72 lakhs or above for last 3 (Three) years. Chartered Accountant Certificate should be provided in support of this.

3. The tenderer must be a manufacturer. In case the manufacturer does not quote directly, they may authorize their authorized agent as per preform of Manufacturer authorization form as given in the tender enquiry document to quote and enter into a contractual obligation. The Tenderers quoting as authorized representative of the manufacturer in the related field and should obtain documents three years of experience from principals/manufacturer fulfilling the requirements in respect of condition mentioned, taking full responsibility of technical support, service and organizational support.

4. Minimum 3 years of experience of having successfully completed /executing similar Supply, Installation, Testing, Commissioning & Integration of SITC of CSSD Equipments services and specified supporting systems.

5. Based on CVC guidelines, the bidder should have Experience of having successfully completed /executed similar Supply, Installation, Testing, Commissioning of SITC of CSSD Equipments in at least one project in major Government/Corporate/ or Educational Institutes with total gross work order value (may include one or multiple orders of the same project units) equivalent to 80 % of the estimated (certificate of successful completion, running and commissioning from the same project should be submitted along with the offer) Or at least two projects similar Supply, Installation, Testing, Commissioning of SITC of CSSD Equipments in major Government/Corporate/ or Educational Institutes with total gross work order value (may include one or multiple orders of the same project units) equivalent to 50 % of the estimated (certificate of successful completion, running and commissioning from the same project should be submitted along with the offer) Or at least three projects similar Supply, Installation, Testing, Commissioning of SITC of CSSD Equipments in major Government/Corporate/ or Educational Institutes with total gross work order value (may include one or multiple orders of the same project units) equivalent to 40 % of the estimated (certificate of successful completion, running and commissioning from the same project should be submitted along with the offer), during last 7 (seven)years' time, considering the closing date of invitation of bids of the present tender under

6. Consideration or last date of receipt of bids for this tender. The value of the executed works shall be brought to the current costing level by enhancing the actual value of work at simple rate of 7% per annum, calculated from the date of completion to last date of receipt of bids for this tender.

7. Example/Clarification: Similar Project means for Supply, Installation, Testing, Commissioning of SITC of CSSD Equipments comprising of one or multiple work order for project from major Government/Corporate/International Hospital, meeting major technical parameters of the current BOQ floated in the tender enquiry document.

*John Doe* *AB* *Q*

*Key*  
*28/11/21*

8. In case of authorized agents, manufacture's completed /executed projects with documentary evidence may be considered for sl no no.3, 4 and 5 mentioned above of the tender document.

9. Notwithstanding anything stated above, the Purchaser reserves the right to assess the Tenderer's capability and capacity to perform the contract satisfactorily before deciding on award of Contract, should circumstances warrant such an assessment in the overall interest of the Purchaser.

10. The Purchaser reserves the right to ask for a free demonstration of the quoted equipment at a pre-determined place acceptable to the purchaser for technical acceptability as per the tender specifications.

**(C) Buyer Added Bid Specific Terms and Conditions**

**1. Scope of work**

- i. The bidder has to mandatorily quote for all the items /stores mentioned in the Technical Specification & Scope of Work, failing which bid will be treated as " Non-Responsive".
- ii. Prices of all accessories need to be clearly indicated as % of the total price in the technical bid Technical Bid ATC1/2 and will be considered for evaluation as in BOQ or else bid will be treated as "non responsive".

**2. Generic**

**End User Certificate:** Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

**3. Generic**

**Experience Criteria:** The Bidder or its OEM (themselves or through reseller(s)) should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

**4. Generic**

IT equipment shall be IPv6 ready from day one.

**5. Generic**

**Installation, Commissioning, Testing, Configuration, Training (As applicable as per scope of supply)** is to be carried out by OEM / OEM Certified resource or OEM authorized Reseller.

**6. Generic**

**Upload Manufacturer authorization:** Wherever Authorized Distributors are submitting the bid, Manufacturers Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. are required to be furnished along with the bid.

**7. Generic**

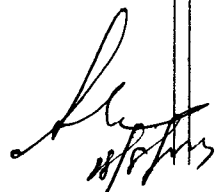
The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price: All the items and accessories as per Technical Specification.

**8. Generic**

The Buyer has an existing set up / inventory of similar products. The offered / supplied product must be compatible with existing system. The bidder has to ensure Compatibility of the supplied items or shall have to include in the supply the necessary hardware / software to make them compatible at no extra cost to the buyer. The details of items with which compatibility is required are as under: all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software

**9. Scope of Supply**



**10. Turnover**

**Bidder Turn Over Criteria:** The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

**11. Turnover**

**OEM Turn Over Criteria:** The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

**12. OEM**

**IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

**13. Purchase Preference (Centre)**

As per DPIIT notification at the time of e-tender , bidding or solicitation the bids shall be required to indicate percentage of local content and provide self-certification ( by Director/ Company Secretary) and also give details of the location/s at which value addition is made". Since the bidder here is not the local supplier, the same was required to be obtained from the "Class-I local supplier /Class II local supplier"

Further the details of Calculations of local content areas under:

**Question 1. How to calculate Local Content?**

**Answer:** Para 2 of the PPP-MII Order, 2017 (as amended on 16.09.2020) defines local content as

Local content' means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

Mathematically,

Local content = (Sale price - Value of imported content) \* 100/ Sale price

Where, "Sale price" means price excluding net domestic indirect taxes and "Value of imported content" means price of imported content inclusive of all customs duties

**Question2. How to calculate Local Content in bids involving supply of multiple items from single bidder?**

**Answer:** In case of bids requiring supply of multiple items (say "X1", "X2" and "X3") by a single bidder, the local content in the bid shall be

Local content = ((Sale price of "X1" - Value of imported content in "X1") + (Sale price of "X2" - Value of imported content in "X2") + (Sale price of "X3" - Value of imported content in "X3")) \* 100/ (Sale price of "X1" + Sale price of "X2" + Sale price of "X3")

**14. Service & Support**

**Availability of Service Centres:** Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service centre is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

**15. Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No.







for Service Support.

**16. Service & Support**

**Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.**

**17. Certificates**

**Bidder's offer is liable to be rejected if they don't upload any of the certificates/ documents sought in the Bid document, ATC and Corrigendum if any.**

**18. Certificates**

**The bidder or the OEM of the offered products must have BIS/WHO-GMP/ CDSCO Indian certification or alternate certification as recognized by Government of India**

**19. Certificates**

**Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.**

**20. Certificates**

**The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.**

**21. Certificates**

**To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): All the quality & electrical safety certificates .**

**22. Warranty**

**Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.**

**23. Warranty**

**Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope all the spares including UPS, PC, battery ,Printer ,Probes & upgradation of System Software & third party Software (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)**

**24. Warranty**

**Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.**

**25. Warranty**

**Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days' time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall**

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have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

**26. Past Project Experience**

For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

- a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against their invoices have been executed.
- b. Execution certificate by client with order value.
- c. Any other document in support of order execution like Third Party Inspection release note, etc.

**27. Past Project Experience**

The Bidder / OEM (themselves or through reseller(s)), should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and two previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

**28. Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

**29. Forms of EMD and PBG**

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledger. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy / proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

**30. Forms of EMD and PBG**

Bidders can also submit the EMD with Banker's Cheque in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

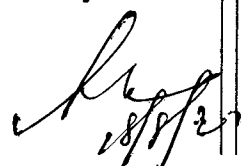
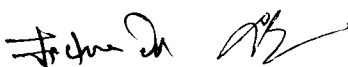
**31. Forms of EMD and PBG**

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

**32. Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

**33. Forms of EMD and PBG**



Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of NEIGRIHMS EMD SECURITY DEPOSITS A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

#### 34. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

#### 35. RELATIONSHIP CERTIFICATE in Bidders Letter Head with detail Declaration must be submitted in the following format.

It is certified that I/We, the undersigned, do (With Detail name & details)/do not have relationship with any of the employees working at NEIGRIHMS. The above statement is true and is submitted against the Gem Tender Enquiry No. \_\_\_\_\_ Dated \_\_\_\_\_, Date: \_\_\_\_\_ (Signature)  
e) Name of the Company/Firm Seal

### PREBID MEETING

**Topic: Prebid meeting for CSSD equipments**

**Time: Apr 12, 2023 04:00 PM Mumbai, Kolkata, New Delhi**

**Join Zoom Meeting**

**<https://us04web.zoom.us/j/73048028931?pwd=gabTVDUWozS75uAL5Hj5TwoEbbASoh.1>**

**Meeting ID: 730 4802 8931**

**Passcode: E8P2p9**

Reference to Prebid meeting on 12th April 2023, for GeM Bid Number GEM/2023/B/3333052 Dated 5<sup>th</sup> April 2023 for procurement of CSSD Equipment. Following amendment in technical specification was considered by the committee

Tendered Specification, Terms & Conditions	May Be read as
Specification Point No: 1 Technical Specification for Steam Sterilizer (12 Stu)	
1. The Sterilizer should have the autoclaving chamber capacity of 900- 1000 liters + 3 %	1. The Sterilizer should have the autoclaving chamber capacity of 850 lts or more
5. 134 degree Celsius Gravity Cycle and only for 121 degree Celsius regular cycle with 45 minutes exposure time	5. 134°C and 121°C is regular cycle. Cycle time should be ≤ 40 minutes.
26. The steam generator should have chloride free mineral wool or mineral glass wool thickness of 25 mm to 50 mm insulation sheet.	26. The sterilizer chamber is completely insulated with a 30-80 mm chloride free mineral wool, encased in rigid sheet aluminium housing
28 Sterilization process faster with maximum cycle time of 45 minutes to 50 minutes in pre vacuum process	28. Sterilization process faster with maximum cycle time of < 40 minutes
39. The Sterilizer should have touch sensitive 7-inch LCD colour display control system with battery back-up and digital thermal printer for online record.	39. The Sterilizer should have touch sensitive minimum 7-inch LCD colour display control system with battery back-up and digital thermal printer for online record.
51. Safety features: power failure if more than 25 seconds	51. Power failure :-if more than 10 seconds or immediately after power failure.
65. The Sterilizer should have electronic water saving control or eco water recirculation system for external cooling condenser for condensing the exhaust chamber steam to acceptable temperature	65. The Sterilizer should have electronic water saving control or heat exchanger or eco water recirculation system for external cooling condenser for condensing the exhaust chamber steam to acceptable temperature. Expenditure towards Installation
2.Standards, Safety and Training	
1. Should be Europe EN 285:2006 standard /	

*For Mr. D.*

*AB*

*Q.*

*[Signature]*

AAME ST 8 standard or BIS equivalent standards	<p>on of above system and site preparedness must be included in the tender .Detail datasheet for water saving mechanism &amp; necessary hardware details must be submitted in the technical bid .</p> <p>2.Standards, Safety and Training</p> <p>1. Should be EN 285 + A2 Sterilization – Steam sterilizers – Large Sterilizers /AAME ST 8 standard / BIS /CDS CO equivalent standards</p>
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Tender Sought Specification , Terms & Conditions	May Be read as
<p>Specification Point No: 2 Technical Specification for Steam Sterilizer (8 Stu)</p> <p>5. 134 degree Celsius Gravity Cycle and only for 121 degree Celsius regular cycle with 45 minutes exposure time</p> <p>26. The steam generator should have chloride free mineral wool or mineral glass wool with thickness of 25 mm to 50 mm insulation sheet.</p> <p>28. The heating element should be of sufficient capacity to make the sterilization process faster with maximum cycle time of 45 minutes to 50 minutes in pre vacuum process.</p> <p>39. The Sterilizer should have touch sensitive 7-inch LCD colour display control system with battery back-up and digital thermal printer for online record</p> <p>51. Safety features: power failure if more than 25 seconds</p> <p>65. The Sterilizer should have electronic water saving control or eco water recirculation system for external cooling condenser for condensing the exhaust chamber steam to acceptable temperature</p> <p>2.Standards, Safety and Training</p> <p>1. Should be Europe EN 285:2006 standard / AAME ST 8 standard or BIS equivalent standards</p>	<p>5. 134°C and 121°C is regular cycle. Cycle time should be ≤ 40 minutes.</p> <p>26. The sterilizer chamber is completely insulated with a 30–80 mm chloride free mineral wool, encased in rigid sheet aluminium housing</p> <p>28. The heating element should be of sufficient capacity to make the sterilization process faster with maximum cycle time of &lt; 40 minutes.</p> <p>39. The Sterilizer should have touch sensitive 7-inch LCD colour display control system with battery back-up and digital thermal printer for online record.</p> <p>51. Power failure :-if more than 10 seconds or immediately after power failure.</p> <p>65. The Sterilizer should have electronic water saving control or heat exchanger or eco water recirculation system for external cooling condenser for condensing the exhaust chamber steam to acceptable temperature. Expenditure towards Installation of above system and site preparedness must be included in the tender .Detail datasheet for water saving mechanism &amp; necessary hardware details must be submitted in the technical bid .</p> <p>2.Standards, Safety and Training</p> <p>1. Should be EN 285 + A2 Sterilization – Steam sterilizers – Large Sterilizers /AAME ST 8 standard / BIS /CDS CO equivalent standards</p>
<p>Specification Point No: 3 Washer disinfectant minimum 12DIN or more with accessories</p> <p>7. iv Disinfection with hot water (85C)</p> <p>7. v. Unit to have LCD display and operating console to have membrane key pad for durability or LCD touch screen display</p> <p>8. v The washer disinfectant shall be supplied with universal rack, minimum 4 level racks for instrument tray.</p>	<p>7.iv. Disinfection with hot water (90C)</p> <p>7.v.Unit to have minimum 7 inch LCD display and operating console to have membrane key pad for durability or LCD touch screen display.</p> <p>8.v The washer disinfectant shall be supplied with universal rack, minimum 6 level racks for instrument tray</p>

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AB

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8/8/2018

8.vi. Should ensure essential washing accessories.

8.vi. Should ensure essential washing accessories and must be Compatibility with Robotic Instrument washing .

Tender Specifications , Terms & Conditions

May be read as

Specification Point No: 4 Drying Cabinet

13. The drying cabinet should have HEPA filtration on drying circuit

13. The Drying Cabinet should have in built electric precipitator (electrostatic filter) for cleaning of the incoming air.

16. Approx 275 - 300 litres chamber capacity.

16. 600 - 700 litre chamber capacity.

**2.2 Buyer Added Bid Specific ATC:**

Buyer uploaded ATC document [Click here to view the file.](#)

**Note:** This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.

नोट: यह सिस्टम जनरेट फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।

Handwritten signatures and initials.

Handwritten signature and date 08/08/2023.

# Sanction Order

Sanction No: 51168774355736  
Sanction Date: 18-Aug-2023

60/07/2023-24, dt: 28/8/2023

Sanction of the competent authority is hereby conveyed for incurring an expenditure of amount as under towards the cost of Purchase order/Contract placed on the Seller for Supply of Goods/Services as per the contract for making payment to the Seller subject to deduction of TDS as applicable:

Organisation Details	Buyer Details
<p>Type: Central Autonomous</p> <p>Ministry: Ministry of Health and Family Welfare</p> <p>Department: Department of Health and Family Welfare</p> <p>Organisation Name: North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS)</p> <p>Office Name: Neigrihms, Shillong</p>	<p>C-07/2022-23</p> <p>Name: Harendra Dey</p> <p>Designation: Stores and Procurement Officer</p> <p>Email ID: harendra.dey@nic.in</p> <p>GSTIN: N</p> <p>Address: P.O. NEIGRIHMS, Mawdiangdiang, Shillong EAST KHASI HILLS MEGHALAYA - 793018</p>

Financial Approval Detail	
<p>Designation of official providing Administration approval: Director, F.No.NEIGR/S&amp;P/C-07/2022-23, Buy Back Of Rs 594721.5 of existing systems processing the requirement of SITC of CSSD Equipment (Sterilizer, Washer and Drying cabinets, Gauge cutter) on turnkey basis against buy back of old, existing obsolete</p> <p>IFD Concurrence / Competent Authority (HOD / Head of Office) Approval Required? YES</p> <p>Budget availability YES</p> <p>Designation of official providing Financial approval: DDA &amp; DFA, Approved Agenda C-3-68 PC CDN-C-717-23-24 DATED: 2.8.23 on buy back</p>	<p>C-717(A)/2023-24, C-717(B)/2023-24, dt: 2/8/2023</p>

Seller Details
<p>Company Name: GRAVITY HEALTHCARE PRIVATE LIMITED</p> <p>Email ID: vivekchawlain@gmail.com</p> <p>Address: GRAVITY HEALTHCARE PRIVATE LIMITED DELHI DELHI - 110052</p>

## Product Details

#	Item Description	Model	Ordered Quantity	Unit	Price per Unit inclusive of all Duties and Taxes (in INR)	Total Price (inclusive of all Duties and Taxes (in INR))
1	CSSD Equipments	CSSD Equipments	1	set	21450000.0	21450000.0
2	ICT charges for CSSD Equipments	ICT	1	pieces	2145000.0	2145000.0
Total Order Value (in INR)						23595000.0

## Consignee Details

S.No	Consignee	Item	Lot No.	Quantity	Delivery Start After	Delivery To Be Completed By
1	Khrawkupar Jithod Katrai con18.neigrihms.ml@gembuyer.in P.O. NEIGRIHMS, Mawdiangdiang, Shillong EAST KHASI HILLS MEGHALAYA - 793018	CSSD Equipments	-	1	18-Aug-2023	16-Dec-2023
		ICT charges for CSSD Equipments	-	1	18-Aug-2023	17-Sep-2023

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### Bid Corrigendum

GEM/2023/B/3333052-C2

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

#### Buyer Added Bid Specific Additional Terms and Conditions

1. Buyer Added text based ATC clauses

**File no:-** NEIGR/S&P/C-07/22-23

**agenda -C-7/64 of 64 th pc**

(A) Scope of work & Document details							
<b>A</b>	<b>Following mandatory documents must be attached in the bid document as specified, failing which bid will be treated as " Non-Responsive"</b>						
1	The bidder must quote the price of per year CMC from 6 <sup>th</sup> to 10 <sup>th</sup> year in the "financial document" & the value should not be more than 5% of the total bid per year .						
2	Documents with regard to Details compliance statement to be attached At " <b>Additional Doc 2(Requested in ATC)"</b>						
3	Documents with regard to Original Literature, Product catalogue ,Technical datasheet from the firm/O.E.M with Highlighting as per the technical specification must attach At " <b>Additional Doc 3(Requested in ATC)"</b>						
4	Documents with regard to list of Offering/Quoted items mentioning make, model & quantity of each items must be " <b>Additional Doc 4(Requested in ATC)"</b>						
5	Component wise pricing must be submitted in the " <b>Financial Document"</b>						
<table border="1"> <thead> <tr> <th>Sl no</th><th>Details with QTY</th></tr> </thead> <tbody> <tr> <td>1</td><td>Steam Sterilizer (12 Stu) - 1 unit</td></tr> <tr> <td>2</td><td>Steam Sterilizer (8 Stu) -1 unit</td></tr> </tbody> </table>		Sl no	Details with QTY	1	Steam Sterilizer (12 Stu) - 1 unit	2	Steam Sterilizer (8 Stu) -1 unit
Sl no	Details with QTY						
1	Steam Sterilizer (12 Stu) - 1 unit						
2	Steam Sterilizer (8 Stu) -1 unit						

File No. 



	3	Washer disinfectant minimum 12DIN or more with accessories- 2units
	4	Drying cabinet -1 unit
	5	Gauze cutting machine-1 unit
<b>B</b>		
<b>Warranty and Maintenance</b>		
1	Warranty for 5 years including Spares & service for all the items supplied in this particular tender including third-party items and turnkey works and UPS With Battery .	
2	Mandatory 2 PMs / Year with unlimited breakdown calls has to be attended by the Bidder/manufacturer throughout the warranty & CMC period at site i.e. NEIGRIHMS, SHILLONG.	
3	Duly signed Mandatory PM reports has to be submitted periodically, failing which necessary action will be initiated as per term& condition of the tender.	
<b>C</b>		
<b>Scope of work</b>		
1	The bidder has to mandatorily quote for all the items /stores mentioned in the Technical Specification & Scope of Work ,failing which bid will be treated as" Non-Responsive"	
<b>D</b>		
E-bidder have to adhere to Government of India, Ministry of Finance, PPD division Public procurement order OM F.No.6/18/2019-PPD dated 23rd July, 2020 inserting Rule 144(Xi)in GFR 2017 ,No 1 dated: 23/7/2020 and subsequent Orders No 2 & 3 or as amended from time to time , failing which the bids shall be treated as non-responsive.		

Sl. No.	Description of Stores Make	Qty.	Minimum Reserve Declared Value
1.	CSSD Equipments (Steam Steriliser -MMM, & Yarco equipments, Drying cabinet -Yorco, Gauge Cutting Machine-Yorco, UV Storage -)	01 Set	Rs 20,33,529
<b>Note:</b> - The price offered in the e-price bid /BOQ shall be considered as <b><u>Inclusive of the buy back value</u></b> . - The buy back value of the system /assets should <b><u>also be indicated in the ATC-1 &amp; financial Document as percentage of the offered FOB /Basic Cost</u></b> of the system /assets in order to arrive at Book /Reserve value for the record of the Institute. - The buy back value should essentially cover the Minimum Reserve Declared Value. - The Institute reserve the <b><u>right to trade or not to trade</u></b> the old existing machines o			

File No. 29

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ffered while purchasing a new one.

(B). **Qualification Criteria**

1. **Supply, Installation, Testing, Commissioning of SITC of CSSD Equipments on a turnkey basis at NEIGRIHMS, Shillong.**

2. Yearly business turnover of Rs. 72 lakhs or above for last 3 (Three) years. Chartered Accountant Certificate should be provided in support of this.

3. The tenderer must be a manufacturer. In case the manufacturer does not quote directly, they may authorize their authorized agent as per preform of Manufacturer authorization form as given in the tender enquiry document to quote and enter into a contractual obligation. The Tenderers quoting as authorized representative of the manufacturer in the related field and should obtain documents three years of experience from principals/manufacturer fulfilling the requirements in respect of condition mentioned, taking full responsibility of technical support, service and organizational support.

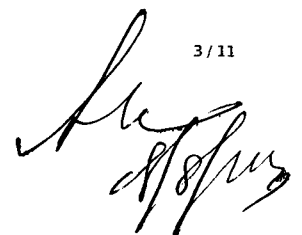
4. Minimum 3 years of experience of having successfully completed /executing similar Supply, Installation, Testing, Commissioning & integration of **SITC of CSSD Equipments** services and specified supporting systems.

5. Based on CVC guidelines, the bidder should have Experience of having successfully completed /executed similar Supply, Installation, Testing, Commissioning of **SITC of CSSD Equipments** in at least one project in major Government/Corporate/ or Educational Institutes with total gross work order value (may include one or multiple orders of the same project units) equivalent to 80 % of the estimated (certificate of successful completion, running and commissioning from the same project should be submitted along with the offer) Or at least two projects similar Supply, Installation, Testing, Commissioning of **SITC of CSSD Equipments** in major Government/Corporate/ or Educational Institutes with total gross work order value (may include one or multiple orders of the same project units) equivalent to 50 % of the estimated (certificate of successful completion, running and commissioning from the same project should be submitted along with the offer) Or at least three projects similar Supply, Installation, Testing, Commissioning of **SITC of CSSD Equipments** in major Government/Corporate/ or Educational Institutes with total gross work order value (may include one or multiple orders of the same project units) equivalent to 40 % of the estimated (certificate of successful completion, running and commissioning from the same project should be submitted along with the offer), during last 7 (seven) years' time, considering the closing date of invitation of bids of the present tender under

6. Consideration or last date of receipt of bids for this tender. The value of the executed works shall be brought to the current costing level by enhancing the actual value of work at simple rate of 7% per annum, calculated from the date of completion to last date of receipt of bids for this tender.

7. Example/Clarification: Similar Project means for Supply, Installation, Testing, Commissioning of **SITC of CSSD Equipments** comprising of one or multiple work order for project from major Government/Corporate/International Hospital, meeting major technical parameters of the current BOQ floated in the tender enquiry document.

  
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8. In case of authorized agents, manufacture's completed /executed projects with documentary evidence may be considered for sl no no.3, 4 and 5 mentioned above of the tender document.

9. Notwithstanding anything stated above, the Purchaser reserves the right to assess the Tenderer's capability and capacity to perform the contract satisfactorily before deciding on award of Contract, should circumstances warrant such an assessment in the overall interest of the Purchaser.

10. The Purchaser reserves the right to ask for a free demonstration of the quoted equipment at a pre-determined place acceptable to the purchaser for technical acceptability as per the tender specifications.

**(C) Buyer Added Bid Specific Terms and Conditions**

**1. Scope of work**

- i. **The bidder has to mandatorily quote for all the items /stores mentioned in the Technical Specification & Scope of Work, failing which bid will be treated as "Non-Responsive".**
- ii. **Prices of all accessories need to be clearly indicated as % of the total price in the technical bid Technical Bid ATC1/2 and will be consider for evaluation as in BOQ or else bid will be treated as "non responsive".**

**2. Generic**

**End User Certificate:** Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

**3. Generic**

**Experience Criteria:** The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

**4. Generic**

IT equipment shall be IPv6 ready from day one.

**5. Generic**

Installation, Commissioning, Testing, Configuration, Training (As applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorized Reseller.

*John D. R.*

*[Signature]*  
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18/8/27

**6. Generic**

**Upload Manufacturer authorization:** Wherever Authorized Distributors are submitting the bid, Manufacturers Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

**7. Generic**

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price: All the items and accessories as per Technical Specification.

**8. Generic**

The Buyer has an existing set up / inventory of similar products. The offered / supplied product must be compatible with existing system. The bidder has to ensure Compatibility of the supplied items or shall have to include in the supply the necessary hardware / software to make them compatible at no extra cost to the buyer. The details of items with which compatibility is required are as under: all the spares Including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software

**9. Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods ,Training of operators and providing Statutory Clearances required (If any)

**10. Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

**11. Turnover**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / Incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

**12. OEM**

**IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

*Signature*

*Signature*

### 13. Purchase Preference (Centre)

As per DPIIT notification at the time of e-tender , bidding or solicitation the bids shall be required to indicate percentage of local content and provide self-certification ( by Director/ Company Secretary ) and also give details of the location/s at which value addition is made". Since the bidder here is not the local supplier, the same was required to be obtained from the "Class-I local supplier /Class II local supplier"

Further the details of Calculations of local content areas under:

Question 1. How to calculate Local Content?

Answer: Para 2 of the PPP-MII Order, 2017 (as amended on 16.09.2020) defines local content as

Local content' means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

Mathematically,

Local content = (Sale price - Value of imported content) \* 100/ Sale price

Where, "Sale price" means price excluding net domestic indirect taxes and "Value of imported content" means price of imported content inclusive of all customs duties

Question2. How to calculate Local Content in bids involving supply of multiple items from single bidder?

Answer: In case of bids requiring supply of multiple items (say "X1", "X2" and "X3") by a single bidder, the local content in the bid shall be

Local content = ((Sale price of "X1" - Value of imported content in "X1") + (Sale price of "X2" - Value of imported content in "X2") + (Sale price of "X3" - Value of imported content in "X3")) \* 100/ (Sale price of "X1" + Sale price of "X2" + Sale price of "X3")

### 14. Service & Support




Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

### 15. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

### 16. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.



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**17. Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

**18. Certificates**

The bidder or the OEM of the offered products must have BIS/WHO-GMP/ CDSCO Indian certification or alternate certification as recognized by Government of India

**19. Certificates**

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

**20. Certificates**

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

**21. Certificates**

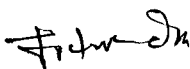
To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): All the quality & electrical safety certificates .

**22. Warranty**

Warranty period of the supplied products shall be **5 years** from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

**23. Warranty**

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope all the spares including UPS, P C, battery ,Printer ,Probes & upgradation of System Software & third party Software (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)



#### **24. Warranty**

Successful bidder will have to ensure that adequate number of dedicated technical service personnel / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

#### **25. Warranty**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days' time limit. If the Seller fails to complete service / rectification within defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

#### **26. Past Project Experience**

For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

- a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
- b. Execution certificate by client with order value.
- c. Any other document in support of order execution like Third Party Inspection release note, etc.

#### **27. Past Project Experience**

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

#### **28. Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

*Signature*

*Signature*

*Signature*  
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**29. Forms of EMD and PBG**

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

**30. Forms of EMD and PBG**

Bidders can also submit the EMD with Banker's Cheque in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

**31. Forms of EMD and PBG**

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

**32. Forms of EMD and PBG**

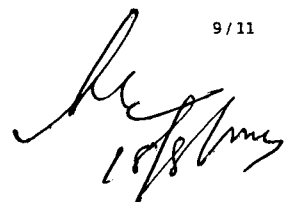
Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

**33. Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of NEIGRIHMS EMD SECURITY DEPOSITS A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

**34. Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018



8, MEGHALAYA. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

35. **RELATIONSHIP CERTIFICATE** in Bidders Letter Head with detail Declaration must be submitted in the following format.

"It is certified that I/We, the undersigned, do (With Detail name & details)/do not have relationship with any of the employees working at NEIGRIHMS. The above statement is true and is submitted against the Gem Tender Enquiry No. \_\_\_\_\_ Dated \_\_\_\_\_, Date: \_\_\_\_\_  
\_\_\_\_\_  
(Signature) Name of the Company/Firm Seal

## PREBID MEETING

Topic: Prebid meeting for CSSD equipments

Time: Apr 12, 2023 04:00 PM Mumbai, Kolkata, New Delhi

Join Zoom Meeting

<https://us04web.zoom.us/j/73048028931?pwd=gabTVDUWozS75uAL5Hj5TweEbbASoH.1>

Meeting ID: 730 4802 8931

Passcode: E8P2p9

2. Buyer uploaded ATC document [Click here to view the file.](#)

## Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.



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12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

\*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

This Bid is also governed by the General Terms and Conditions

